QUALITY POLICY  
  
xxxx LLC/Ltd and its directors and employees are committed to satisfying customers' requirements and managing the business in an effective, economical, and efficient manner.  
  
By doing this, xxxx LLC/Ltd shall continue to provide products and services to customers, make an adequate profit, continue to survive and provide future employment to its staff.  
  
The scope of activities as stated on the ISO 9001:2015 certificate is:  
The design and/or manufacture of <insert detail e.g., centrifugal pumps, electrical motors, motor vehicles, gear boxes, outer garments, ready-to-cook meals, etc. to customers’ designs, specifications, or requirements> [OR: <... including expertise in specialist items for the <insert detail> sector of industry.>]  
  
The various activities undertaken at xxxx LLC/Ltd are prescribed and recorded by carefully controlled processes (with supporting manuals, procedures, and as required by legislation). These are kept under review by the CEO/MD by means of auditing, feedback, analysis, and the management review process.  
  
At these meetings, the context, risks and opportunities, strategic direction, and the frame of reference of the organization is reviewed and considered. At the management review meetings, objectives are developed and monitored to continually improve the quality of the products, services, management systems, facilities, equipment, and resources.  
  
The organization and its employees are committed at all times to ensuring that the requirements of ISO 9001:2015, the needs of customers, legal requirements, and any other applicable requirements are met in full.  
  
All of xxxx LLC/Ltd employees are made aware of their direct contribution to the quality of products and services and the importance of working exactly to the quality management system and to satisfying customers’ requirements.  
  
Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ CEO/MD  
Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
  
Display in foyer and main notice board [OR: and website].  
For external circulation on request.